

APPEARANCE STANDARDS (Dress Code)

It is imperative to our overall customer service that our guests feel comfortable interacting with you. Your appearance can positively affect that connection. You are responsible for maintaining the basic appearance requirements we've set forth below. Your supervisor, especially if your position involves direct contact with our guests, may have more stringent standards that you must meet. You will need to meet these standards at the time you are hired. If you fail to meet these standards or have any significant alteration in your appearance over the course of the season, you may jeopardize your continued employment with Taos Ski Valley. These standards evolved from our experience with the comfort and expectations of the majority of our guests and your co-workers and issues of safety.

You are expected to maintain a high level of personal hygiene and to be neat and clean each time you report to work, both to convey a positive image to our guests and to make your co-workers' work environment more pleasant.

You are not permitted to wear ripped, torn, soiled, or extremely oversized or undersized clothing. Clothing, hats, tattoos, jewelry, buttons or pins that are offensive or promote illegalities are unacceptable.

Jewelry should not be worn when it might present a hazard to you. Allowable facial piercings while at work is limited to one conservative nose stud and a single conservative eyebrow piercing. No lip, chin, or tongue piercing is allowed. Ear piercing that is subtle and appropriate is allowed.

Hair must be neat, clean, and of a natural hair color. While you are working, long hair must be confined, especially if it impairs your vision or violates safety regulations. Extreme hair alterations, including dreadlocks, need to be covered. For men, a clean shave or neatly kept mustaches, beards, and sideburns are acceptable and must be fully developed before the season begins.

Fingernails must be of a reasonable length and clean, especially for anyone cashiering, working in Food & Beverage, or in any child care department.

For your comfort and safety, wear footwear that is appropriate to our terrain and the weather conditions.

Wear your nametag on your outermost garment while you are working. If you lose your nametag, promptly ask your supervisor to obtain a new one for you.

You may be required to wear a uniform or staff jacket in your job. You are responsible for keeping it clean and in good repair throughout the season. You may not wear your uniform or staff jacket during off-duty hours, especially when you are socializing in any of the bars after work. You must turn in your clean uniform or staff jacket to your supervisor at the end of the season or upon leaving TSV, Inc. You are liable for your uniform or staff jacket and will be charged accordingly if you fail to return it.